

1/22/2019

Mendell Thompson, Mayor, City of Glendora
Judy Nelson, Councilmember and Mayor Pro-Tem
Karen K. Davis, Councilmember
Gary Boyer, Councilmember
Michael Allawos, Councilmember

Dear Mayor Thompson and Members of the Glendora City Council:

We are RNs at Glendora Community Hospital (GCH), and the elected representatives of our coworkers. We're writing to alert you to serious problems at GCH which deserve your immediate attention. Nurses who work at GCH have reported dangerous conditions and unsafe staffing levels that could seriously jeopardize patient safety. RNs are the primary eyes and ears of the hospital community: we are the first to notice problems that impact patient care. Our colleagues have dutifully informed management of specific, solvable issues, and ongoing failures to meet basic standards of care. Although we have tried multiple times to sound the alarm, our warnings have fallen on deaf ears.

In 2018, we voted to form a Union — so that we could advocate for our patients' safety with a united voice — but management has chosen to ignore our decision. The National Labor Relations Board has ruled, twice, that Prime must recognize us as a union.

The nurses are turning to the elected leaders of Glendora to relay this important message to the owners and managers of the hospital which bears the city's name: *It is time for Prime Healthcare and the management of GCH to recognize the will of their RNs, who they trust to care for patients. Nurses are ready to sit down at the table; to negotiate improvements to patient care and working conditions.* If the hospital's management continues to delay this process, they do so at the peril of patients—your constituents. It is our opinion that some of the patient injuries, suicides and deaths that have occurred could have been prevented if Prime and GCH had made a commitment appropriate staffing, including sufficient support staff, and to the resources we need to do our jobs for our patients.

We are personally delivering this letter today, January 22nd, as we publicly raise our concerns before the Council in open session. We ask the Mayor and Councilmembers to support us and our community. **Please contact hospital administrators and tell them to recognize the will of the RNs**, as the National Labor Relations Board ruled, and sit down with us to negotiate improvements to things like staffing and the health and safety of our patients and our visitors. Every delay only puts more patients at risk of avoidable tragedy.

Noelle Walsh-Rubio, CNO
Glendora Community Hospital
(626) 852-5015

Parrish Scarboro, CEO
Glendora Community Hospital
(626) 852-5000

Please know that we will continue to inform the public about the severe deficiencies in the operation of the facility.

The residents of Glendora have the right to know.

Sincerely,

Karlo Soria, RN, Emergency Room
Rosalie Aniel, RN, Intensive Care Unit
Bryan Sherratt, RN, Senior Mental Health Unit
Junaicie Hawkins, RN, Medical/Surgery Unit
WonJin Cho, RN, Intensive Care Unit